# CAMPGROUND'S RULES & REGULATIONS

# **RULES & REGULATIONS ACCEPTANCY:**

- 01. These next rules and regulations are on display in buildings and are available on the Parc de Gros-Cap's website.
- 02. Staying at Parc de Gros-Cap does involve your acceptance of these policies.

# ACCESS TO THE PARC, TRANSFER AND SUBLEASING:

- 03. To get access to your campsite or accommodation, you need to be registered at the office and you must have paid the total stay amount.
- 04. Access to the Parc is limited to the guests. Identification tags must be visible and access passes cannot be shared with others.
- 05. Showers and other services are reserved to guests of the campsite and ready-to-camp only.
- 06. Campground check-in time: 12 PM, check-out time: 11 AM. Lodging check-in time: 4 PM, check-out time: 11 AM
- 07. Make sure to remember when you leave or when you need to move to another campsite or room. If employees need to move guest camping unit or personal gear guest will be charged.
- 08. The campsite and room are rented under the guest's name that figures on the booking. It is not allowed to sublease: a campsite, a camping unit, a ready-to-camp or a room.

# **CAMPING SATISFACTION GUARANTEED:**

09. According to our "satisfaction guaranteed policy", the guest has 30 minutes from the arrival to do a campsite change or to cancel. We will keep \$40 and refund the total amount left.

# CAMPSITE, READY-TO-CAMP, ROOM DISPATCH:

10. If required, the administration may change the campsite number or lodging reserved even by the time of the stay (computer bug, human mistake, or disagreement between neighbors, etc.) That regulation is rarely used, but sometimes it is unfortunately needed to solve a situation.

# PARKING AND CAMPSITES' LIMITS:

- 11. On 2 or 3 hook-up campsites, it is mandatory to park your VR or trailer backwards in the gravel alleys.

  This way, the passenger side will be facing the campsite side and picnic table.
- 12. The wheels must stay on the pebble pavement.

# MAXIMUM CAMPING UNITS ALLOWED AND VISITORS:

- 13. On 2 or 3 hook-up campsites, it is not possible to accept a second camping unit (RV, trailer, car, or tent), except in case of special events that are accepted by the administration.
- 14. It is possible to invite visitors. They must leave their car at the main entrance parking lot. The visitor check-out time is fixed at 9 PM

# FORBIDDEN EQUIPMENT:

- 15. Camping unit and equipment that appears dangerous will not be allowed.
- **16.** No carpets are allowed on the grass.
- 17. Clotheslines and sheds are not allowed.
- **18.** The use of generator is not allowed except in case of special events that are accepted by the administration,

#### POTABLE WATER:

- **19.** Running water is potable everywhere on the Parc, except at the dump station.
- 20. Water is precious on the archipelago. Because of this, it is unpermitted to clean your vehicle or camping unit at the Parc. To do it, you are invited to use a car wash.

# WASTE:

21. It is forbitten to dump sewer and grey waters on the ground.
The dump station is accessible and located at the Paro's entrance.

# **COURTESY AND RESPECT:**

22. Please be courteous and respect your neighbors. While walking, please follow only designated roads and path. Do not cut through occupied campsites.

# **OUIET HOURS, CAMPFIRES, NOISE:**

- 23. In general, we ask you to respect tranquility when speaking, listening to music or TV by minimizing noise level.
- **24.** The quiet hours and curfew are from 11 PM to 7h30 AM. Please respect this calm period.
- **25.** Campfires are allowed when it is not too dry or windy, but it is unpermitted to move firepit (rim).
- 26. The fires must always be under surveillance and extinguished by 11 p.m.
- 27. It is not allowed to burn plastic, treated wood or any other pollutant.
- 28. There is no campfire possible in the trees area.
- 29. It is forbidden to cut branches or trees.

# CLEANLINESS AND TRASH MANAGEMENT:

- 30. Recycling is mandatory on the Magdalen Islands.

  It is important to sort outyour waster and put it in the proper bins (plastics, paper, aluminum, returnable bottle, etc.)
- 31. We ask you to keep your campsite and firepit clean.

# CLIFFS. PARENTAL RESPONSIBILITY. PLAYGROUND:

- 32. Cliffs are nice at Parc de Gros-Cap and everywhere on the Magdalen Islands, but cliffs may be a danger because of their height and friability.
- 33. In consequence, the Parc's perimeter has a fence all around. For your security, it is not allowed to go across it.
- 34. It is forbidden to jump or dive off the cliffs.
- 35. Pay attention to your children and tell them to stay away from the cliffs. Tell them to walk or bike safely on the streets and to swim under supervision only.
- 36. A parent or tutor needs to watch after their children at the playground.

#### PFTS

- **37.** Pets are allowed on the campsite and on the beach, but not inside the buildings.
- 38. Pets must be always kept on leash. Limit of 2 dogs per site. Pick-up poo immediately after. If any pet disturbs by barking or demonstrates an aggressive behavior, the pet's owner will be invited to leave the campground.

# SPEED LIMIT:

39. To avoid dust and the risks of accidents, the speed limit of any vehicle, including bicycles, is fixed at 10 km/h.

# WARNINGS:

- Firearms, cap guns and fireworks are strictly prohibited for the safety of all campers.
- 41. Drugs and misuse of alcoholic beverages will not be tolerated on Parc de Gros-Cap's property. Smoking cigarette or cannabis is not allowed inside our accommodation. It is not allowed to smoke cannabis in public area in Quebec, but you can do it inside your own camping unit.
- 42. It is prohibited to do criminal acts, harassment, solicitation, vandalism or to sell anything in the Parc's limits.
- 43. A person who presents impaired capacity, who disturbs neighbors or who breaks the law, will be encountered by police according to an official lawsuit.
- 44. The director or the night watchman can revoke immediately the access to the Parc to anybody that do not respect law, rules, guest, or staff.

# MANAGEMENT AND STAFF WISH YOU A NICE STAY!